

## MIMS Student Self-Service Password Reset Service

**FORGOT PASSWORD** 





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After you have set up your challenge questions in your MIMS Portal, you will be able to self-reset your MIMS password if you happen to forget the password.

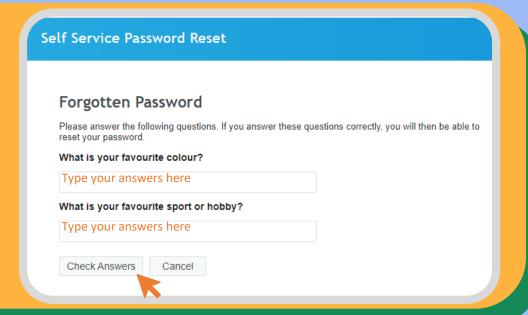
1. Go to <a href="https://mims.moe.gov.sg/sspr">https://mims.moe.gov.sg/sspr</a> and click 'Forgot Password?'

Ministry of Education	MIMS Portal	
Sig	n in to use available application	ns
		Password?  Forgot Password?





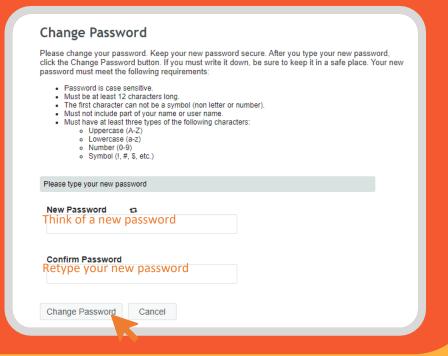
2. Type in your username and answer the Challenge Questions that you've set previously.







3. Once you have correctly answered your Challenge Questions, you will be able to reset your password.



## 4. Password Requirements (wef 25 Feb 25)

All new passwords must meet the following criteria:

- 1. Case sensitivity
- 2. Minimum length of **8** characters
- 3. First character must be a letter or number (not a symbol)
- 4. New password must not have been used previously
- 5. Must include at least 2 of the following:
  - Uppercase letters (A-Z)
  - Lowercase letters (a-z)
  - Numbers (0-9)
  - Symbols (!, #, \$, etc.)