



MIMS Student Self-Service Password Reset Service

FORGOT PASSWORD

1. Forgot your MIMS Password?



After you have set up your challenge questions in your MIMS Portal, you will be able to self-reset your MIMS password if you happen to forget the password.

1. Go to <https://mims.moe.gov.sg/sspr> and click 'Forgot Password?'

A screenshot of the MIMS Portal login page. The page has a white background with a grey header bar. The header bar contains the Ministry of Education Singapore logo on the left and the text 'MIMS Portal' on the right. Below the header bar is a grey bar with the text 'Sign in to use available applications'. The main content area has two input fields: 'Username' and 'Password'. Below the 'Password' field is a blue link that says 'Forgot Password?'. A blue circle is drawn around the 'Forgot Password?' link, and an orange arrow points to it from the bottom right.

2. Forgot your MIMS Password?



2. Type in your username and answer the Challenge Questions that you've set previously.

Self Service Password Reset

Forgotten Password

Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

What is your favourite colour?

What is your favourite sport or hobby?



3. Forgot your MIMS Password?




3. Once you have correctly answered your Challenge Questions, you will be able to reset your password.

Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
 - Uppercase (A-Z)
 - Lowercase (a-z)
 - Number (0-9)
 - Symbol (!, #, \$, etc.)

Please type your new password

New Password 

Think of a new password

Confirm Password

Retype your new password

Change Password

Cancel

4. Password Requirements (wef 25 Feb 25)

All new passwords must meet the following criteria:

1. Case sensitivity
2. Minimum length of 8 characters
3. First character must be a letter or number (not a symbol)
4. New password must not have been used previously
5. Must include at least 2 of the following:
 - Uppercase letters (A-Z)
 - Lowercase letters (a-z)
 - Numbers (0-9)
 - Symbols (!, #, \$, etc.)